



VIDA INSTALLATION INSTRUCTIONS

VIDA 2015

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1 INTRODUCTION

This document contains instructions on how to install VIDA 2015. A description is also given of the third party products that are installed together with VIDA 2015.

It is important that the instructions in chapters 3 through 4 are carried out in sequence. Please read through chapter 2 before installing VIDA 2015. To uninstall VIDA 2015, follow the instructions in chapter 5.

2 BEFORE INSTALLATION

This chapter provides important pre-installation information. Please use the pre-installation check list below before installing VIDA 2015.

2.1 Pre-installation check list

Make sure that steps in the table below are settled before the installation. Otherwise it will not be possible to finalize the installation or start using VIDA 2015.

Pre-installation check list

1. Make sure a user ID is available and that it has been registered in both IDM (Novell Identity Manager) and VIDA Admin.
The user ID should have been provided previously or in an e-mail after the VIDA purchase. Please contact the local Sales Company for assistance if needed.
2. Make sure Internet Explorer is installed on the computer. This is required in order to be able to run VIDA 2015.
3. Check if the computer meets the software and hardware requirements to install and run VIDA 2015.
The software and hardware requirements can be found in *SMB 00-337 Workshop Systems Requirements and Guidelines*.
4. Download the VIDA 2015 prerequisites installation package from <http://vidainstaller.volvocars.biz/client-installer/VIDASetup.exe>.



NOTE

The package size is approximately 150 MB and the download time will depend on your bandwidth.

2.2 Third party products

Below follows brief descriptions of the third party products that are included in the VIDA prerequisites installation package and their properties.

- **DICE** (Diagnostic Communication Equipment) is a tool used together with VIDA to communicate with vehicles. Communication makes it possible to troubleshoot and diagnose vehicles, as well as download software.
- **IsoView** is a viewer for CGM files.
- **Microsoft .NET Framework** is an integrated Windows component for the design and execution of the .NET program. It is built up of CLR (Common Language Runtime) and a collection of class libraries.
- **Microsoft Microsoft SQL Server 2012 Express Local DB** is a free version of the SQL Server that may be redistributed. It is designed to run on local clients but has no user interface nor any user functions.

2.2.1 Adobe Reader

Some functions in VIDA require the freeware **Adobe Reader** in order to view .pdf files. Adobe Reader has to be installed separately and is available via this link: <http://get.adobe.com/reader/>. Upon clicking the link, a web page opens with installation instructions. Some optional additional software may be installed together with Adobe Reader by default. In order to not install this additional software, untick the pre-ticked check boxes under *Optional offers*.

2.3 Microsoft Windows user account

In order to **install** VIDA 2015 the Microsoft Windows user account has to be set to **Administrator**.



NOTE

It is not possible to run VIDA 2015 logged in to Windows with a Guest account.

Try to avoid to have a domain policy that will override the normal rights for the supported user accounts. Some restrictions might make VIDA 2015 not work, e.g a user must have right to change the registry since VIDA 2015 requires that when adding a DiCE. It is strongly recommended that all VIDA 2015 users logs in as Administrators with full admin rights.

3 INSTALLATION

To install VIDA 2015, please follow the steps outlined below. Note that administrator rights are required.

3.1 Install VIDA 2015

Follow this procedure in order to install VIDA 2015.

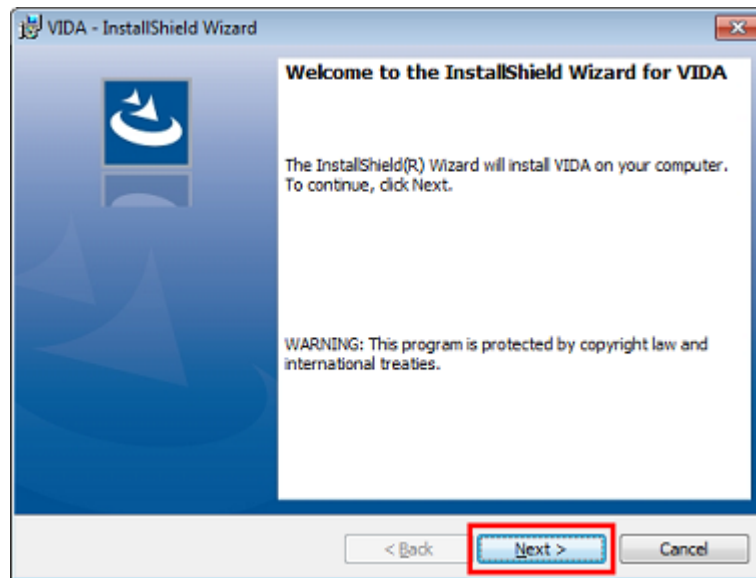
1. Log in with administrator rights on the computer. Exit all other programs.



NOTE

The user identity in Windows must only contain the following characters: a-z, A-Z and 0-9. No other characters are allowed and may disrupt certain parts of the installation.

2. If not already done, download the VIDA 2015 prerequisites installation package, as described in *see chapter 2.1 Pre-installation check list on page 4*.
3. Run the VIDA 2015 prerequisites installation package.
→ The installation's main dialogue box is displayed.
4. Follow the instructions from the installation wizard.



→ After the installation of the prerequisites package, a desktop shortcut to VIDA 2015 is created.

5. Double click the desktop shortcut () once in order to install the VIDA 2015 client.

**Note**

This step does not require administrator rights on the computer.

**Note**

If there are multiple user accounts in Windows, steps 5-6 have to be performed for each user separately.

→ After verifying application requirements a pop-up window opens, asking if you want to install the application.

6. Click **Install**.

→ The VIDA 2015 client is downloaded and installed.

**Note**

Every time the application is started, a check for updates is automatically performed. Updates are installed automatically.

3.2 VERIFY THE INSTALLATION

Follow the procedure below to verify the installation.

1. Make sure there are three VIDA icons on the desktop.

→ The icons are:

 VIDA

 VIDA Admin.

 VIDA Support

2. Check that a Volvo Car Corporation program group has been set up under Windows **Start** → **All programs**.

→ The program group will include VIDA, VIDA Admin and VIDA Support.

3.3 Report issues

Any issues with the installation of VIDA should be reported to the Volvo Support Center, or for Independent repairers, submitted through a volvotechinfo.com help request.

Note - Be prepared to submit the necessary log files to facilitate the best support.

4 REGISTER VIDA 2015

When VIDA 2015 has been installed, the computer needs to be registered and included in an existing subscription. Also note that the user has to be registered in IDM (Novell Identity Manager) and VIDA Admin prior to the registration. IDM is accessed via this link: <https://vcccds.volvocars.biz/IDM>

1. Make sure the computer is connected to the internet and start VIDA 2015.

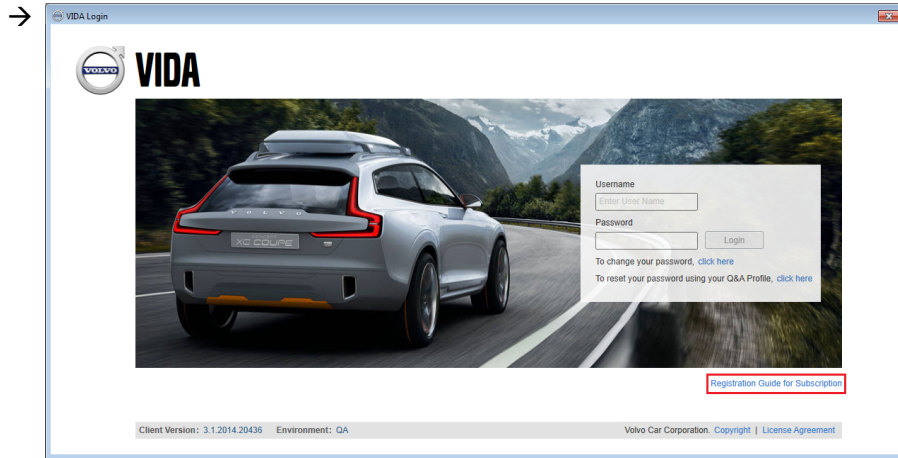


Fig. 1 VIDA login screen

2. Click **Registration Guide for Subscription** in the VIDA login screen.

→ A guide how to register the computer is opened in a separate window. The guide consists of three steps:

- User ID authentication
- Linking to a subscription
- Reviewing and confirming the registration

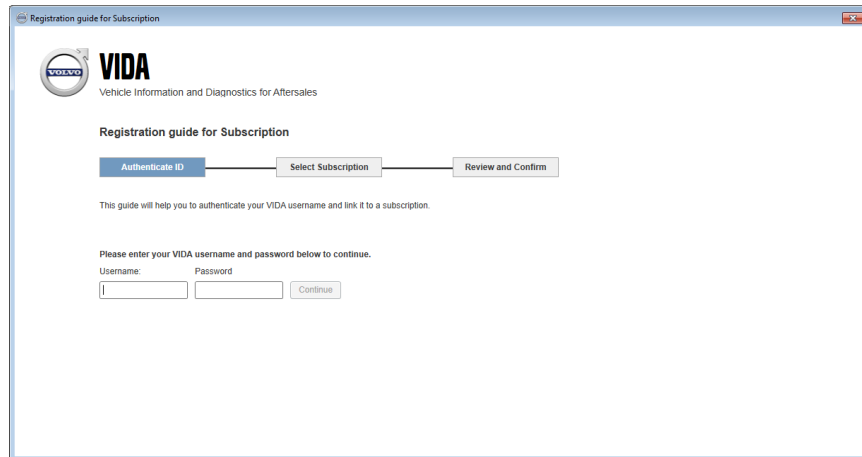


Fig. 2 Registration guide for subscription

3. Enter your VIDA user name and password and click **Continue**.

4. Select a subscription by ticking one of the radio buttons and clicking **Continue**. Only one subscription is permitted.
 - If a subscription does not have any available licenses, the subscription is shaded. To obtain licenses, a computer must be deregistered or more licenses ordered.
 - If the wanted subscription is not included in the list, check with VIDA Admin to see if the subscription has been activated.
5. Click **Confirm**.
 - The registration is completed.
6. Click **Back to Login**.
 - The log in page is displayed.
7. In order to be able to log in to VIDA, the user needs to have the device approved by the VIDA Administrator in VIDA Admin. For further information, see the VIDA Admin manual.
 - After having the device approved, the user can now log in to VIDA.

4.5 DEVICE APPROVAL

In order to ensure the secure use of VIDA, each computer must also be Approved after it is Registered.

- Go to the VIDA Adm. website
- From the second row, click DEVICE. A list of registered computers will be displayed.
- Click the computer name on the left.
- In the window to the right, click the Status drop down box and select Approved.
- Click OK
- Click Save

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- Log into VIDA Admin, click onto Subscription tab, then your subscription name.
- Under the properties tab, check the Activated box and click Save.

5 UNINSTALL VIDA 2015

In order to uninstall VIDA 2015 from your computer, follow this procedure.

1. Make sure that the VIDA application is closed.
2. Open the **Control Panel** from the **Start menu** in Windows.
3. Click **Programs and Features**.
4. In the list, select **VIDA** and click **Uninstall/Change**.
→ A pop-up window opens.
5. Follow the instructions in the uninstallation process.
→ The **VIDA** client is uninstalled.
6. In the list, select **VIDA Prerequisites** and click **Uninstall**.
7. Follow the instructions in the uninstallation process.
8. Repeat steps 6-7 for **DiCE** and **IsoView**.



Note

It is not recommended to uninstall Microsoft .NET Framework and Microsoft Microsoft SQL Server 2012 Express Local DB, as other functionalities in Windows might be dependent on these applications.

6 HISTORY LOG

6.1 324US02

The registration process has been updated with new guidelines with regards to device approval in VIDA Admin.

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